

CCPA Compliant POLICY OF SOL4U.CO.UK

Last updated on: June 23, 2021

This Privacy Policy for Residents of California is a supplementary information to Sol4u.co.uk's Privacy Policy and is solely applicable to all users, visitors, and others who live in the State of California. We have adopted this policy so as to comply with the California Consumer Privacy Act of 2018 (CCPA) and any conditions, terms or jargons defined in the CCPA have the same meaning when referred to in this policy.

1. What Type of Information Do We Collect?

Our site collects data that describes, relates to, identifies, references, could logically be associated with, or, is capable of being linked, directly or indirectly, with a certain device or consumer (“personal data”). Particularly, our site has not yet obtained the following categories of personal data (or any other) from our consumers within the last 12 months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).
- Protected classification characteristics under California or federal law
- Commercial data.
- Biometric data.
- Internet or other similar network activity.
- Geolocation information.
- Sensory information.
- Employment-related or professional information.
- Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).
- Inferences generated from other personal data.

We collect those forms of personal data identified above through the categories of sources listed below:

- Directly from our consumers. For instance, from forms they complete or services and products they buy.
- Indirectly from consumers. For instance, through the observation of their behavior or activities on our website.

2. How Do We Do With Your Personal Information?

Sol4u.co.uk may use or share the personal data we obtain for any of the business purposes below:

- To fulfill your reason of providing the information in the first place. For instance, if you disclose your contact details to make inquiries about our services or request a price quote, Sol4u.co.uk will utilize that personal information to respond to your questions.
- To process your purchases, payments, transactions, and requests, and to prevent any form of transactional fraud.
- To offer you support and provide response to your inquiries, as well as investigating and addressing your concerns and tracking and improving our responses.
- To respond to the requests of law enforcement and as required by government regulations, applicable law, or court order.

3. Disclosing or Sharing Your Personal Information

As also stated in our GDPR privacy policy, your personal data will never be used for sale or free transfer to another company. The data will only be transferred if the e-shop is sold as a whole to the company so that it can continue selling under the same conditions. The agreement will include a clear condition that the personal data does not have to be resold, transferred free of charge or shared with anyone else.

4. Your Consumer Rights

The CCPA allows consumers residing in California certain rights as regards their personal data. This category describes your CCPA consumer rights and elaborates on how you can exercise these rights.

Access to Certain Data and Information Portability Rights

It is your right to request that we share certain information with you concerning our obtainment and use of your personal data over the past 1 year.

Right to Request Deletion

It is your right to request the deletion of any of your personal data stored in our systems. Once we have received and verified your valid consumer request, we will proceed to delete your personal data from our systems, unless certain exceptions apply.

Your deletion request may however be denied if holding on to the information is crucial for us to:

- Detect security cases, protect against deceptive, malicious, illegal, or fraudulent activity, or prosecute individuals behind such activities.
- Debug our systems to detect and fix errors that affect existing normal functionality.
- Be in compliance with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.).
- Be in compliance with a legal requirement.

Exercising Your Rights of Access, Data Portability, and Deletion

To exercise the rights mentioned above (Deletion, portability and access), kindly send us a verifiable consumer request by either:

Emailing us at: info@sol4u.co.uk

Personal Information Sales

Sol4u.co.uk will not sell out consumers' personal data to any third party. If later in the future, the company considers selling your personal data to any third party, we will send you the opt-out and opt-in rights as provided by the CCPA.

5. Non-Discrimination!

Sol4u.co.uk will NOT engage in any discriminatory acts against you when you exercise any of your legal CCPA rights. We will not, unless ordered by the CCPA:

- Deny you services or products.
- Offer you a goods or services of different quality or standard.
- Suggest that you may get a different rate or price for services or products or a different quality or standard of goods or services.

6. Changes or Modifications to this policy

We may make certain changes to this policy whenever it's necessary to do so. When we do this, we will upload the updated version on our website as well as the effective date of the notice. Please be informed that your continued use of our site after the posting of changes signifies your acceptance of any such modifications or changes.

7. Contact Details

If you have any concerns or suggestions regarding this policy, the manner in which our website obtains and uses your data described above and concerning our Privacy Notice, your rights and choices, regarding any such use, or desire to exercise your rights according to the provisions of California law, kindly feel free to contact us at:

Email: info@sol4u.co.uk