

GDPR Privacy Policy of Sol4u

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Key Definitions

- **GDPR:** General Data Protection Regulation Act.
- **Data Controller:** Data Controller refers to the legal or authorized individual who (either jointly, alone or in collaboration with other persons) determines the essences for which and the procedure in which any sensitive user information are, or will be, processed.
- **Data Processor:** Data Processor means any legal or authorized person who, on behalf of the Data Controller, processes the personal data .
- **Data Subject:** Data Subject refers to any living person who is utilizing our Service and is also the owner of the Personal Data.

1. What are the basis for processing your personal data?

As a company, we embrace certain principles in the processing of your personal data. These principles include:

- **Fairness and the rule of law.** We must safeguard the personal rights of our data subjects when their personal data is processed. To gather and process all personal data in a lawful and just manner is mandatory.
- **Strictly for a particular purpose.** We process the personal data of our users (or Data Subject) only for certain particular purposes.
- **Transparency.** To meet GDPR requirements, the Data Subjects must be made aware of how their personal data is stored, processed and utilized.

2. What type of personal data does Sol4u collect and process?

We collect several various types of personal data for different purposes. Personal Data may comprise, but is however not limited to:

- Phone number
- Email address
- First and last name
- Address, City, Province, State, Postal/ZIP code

3. Why do we collect your personal data?

Sol4u uses the stored personal data for different purposes:

- So that we can provide you with more quality services
- To send you notifications about modifications to our products and/or services
- To deliver excellent customer support
- To accumulate valuable information or useful insights that will help enhance our services
- To identify, prevent and resolve technical issues

3.2. For what purpose are the data stored?

- The data is stored for registration of the purchased SW license.
- The stored license record will be used to check the license to use the license, if any, in accordance with the terms of the EULA.
- The stored license register will also be used to provide a discount on the purchase of other SW products.

4. Where will the data will be stored?

- The data will be stored on www.hostinger.com under the domain www.Sol4u.co.uk. Hostinger has developed a GDPR system.
- Data will be downloaded every 3 months and backed up to an external drive. The external drive will be secured with encryption using Bitlocker (Microsoft). The external drive will be stored in a vault that will be password protected. Data on the external disk will not be processed. All work will take place on the domain www.sol4u.co.uk.

5. What legal basis do we have for storing and processing your personal data?

Sol4u legal basis for storing and utilizing your personal data is highlighted in this Data Protection Policy. It is determined by the personal data we collect as well as the particular context in which the company gathers the information:

- **Consent:** we have earned your permission to collect and store personal data in a GDPR-compliant manner

- **Contract:** in order to fulfill our contract with you, Sol4u has to process your personal data
- **Legal obligation:** Sol4u would be breaking the law if we didn't process your personal data. We do this to comply with the provisions of the law.
- **Legitimate and vital interests:** the genuine interests of Sol4u hinges on us processing your personal data, and we've conducted a Legitimate Interests Assessment
- **Public task:** we have to process your personal data so as to fulfill a task that's in the interest of the public
- **Legitimate interests:** processing your personal data is in your interests, and you've carried out a Legitimate Interests Assessment

6. Retention of personal information

It is imperative to expound that Sol4u will retain the personal data of the Data Subject only for as long as is mandatory for the reasons identified in this Data Protection Policy.

Sol4u will retain and utilize your data only to the extent necessary and in compliance with our legal requirements, dispute resolutions, and enforcement of our policies.

7. Data protection rights

You enjoy a number of particular data protection rights, if you are living in the European Economic Area (EEA). Please do not hesitate to contact us, if you would like to be know the kind of personal data our company holds about you as well as if you wish for it to be erased from our systems. Typically, the following data protection rights are yours to exercise:

- The right to access, update or to delete the data we have about you
- The right of correction
- The right to object
- The right to restrict certain use of your personal data
- The right to data portability
- The right to withdraw consent
- The right to request erasure of your personal data

8. The procedure of the sale process

The procedure of our sales process will be as follows:

- After the customer orders the selected product, he fills in his basic data (name and surname, address, e-mail).
- The license (license code) of the selected SW product will be assigned to this data.
- When the customer pays for the selected software, a code for downloading the software will be sent to him by e-mail.

- The record of the purchased license will be used only to provide a discount in case of purchase of another product.

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9. Changes or Modifications to this policy

We may make certain changes to this policy whenever it's necessary to do so. We implore you to regularly review this privacy policy so as to stay informed with any changes that would be made later.

Important to note!

Your personal data will never be used for sale or free transfer to another company. The data will only be transferred if the e-shop is sold as a whole to the company so that it can continue selling under the same conditions. The agreement will include a clear condition that the personal data does not have to be resold, transferred free of charge or shared with anyone else.